

Fountain Head House School- PSHE/Safeguarding Autumn 2 Bulletin



1 - 15/11/2024

Fountain Head House School

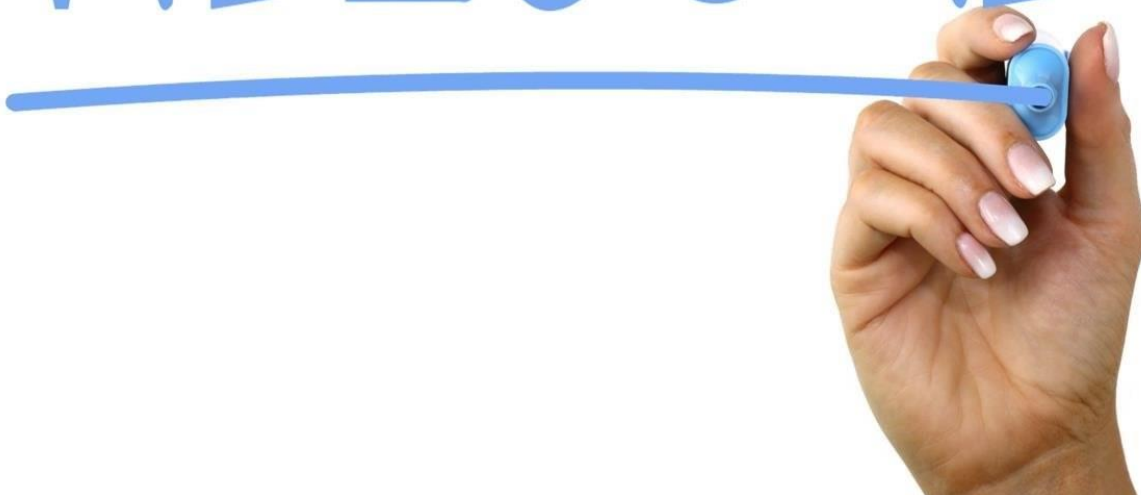
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Welcome

WELCOME



Welcome to our Autumn 2 PSHE and Safeguarding Bulletin.

In this edition we will be discussing and giving information around online safety with updates on current themes and also ways of creating a safe online environment for your child/children.

This is an ever-changing subject so I hope some of the information will be of use to you.

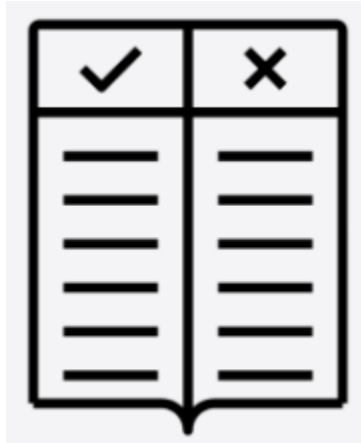
An Ever-Changing Online World



In this ever- changing online world it can become daunting when trying to navigate and stay safe. We have lived in this technology 'bubble' for many years but how do we keep up with the latest ideas and technologies?

- For me the biggest element of this is **Be curious** - go towards new technologies and look at what our children have access to. I know the easiest thing to do sometimes is to hide away and stick with what we know but in order to keep our children safe we need to keep up with them - I know this will be difficult as they seem to know so much more!
- Knowledge is power** - have open conversations and talk about technology and the online world - who is your child's latest influencer or YouTuber? What is this individual using this platform for? Is it the message we want our children to be hearing?
- The power of AI** - the more we search the more we unlock and the more the technology knows about us. Amazing opportunities but guidance needed.

The 4 'C's of Online Safety



The 4 'C's

Content	Contact	Conduct	Commerce
<ul style="list-style-type: none">• Illegal• Inappropriate / harmful e.g. fake news, racism, misogyny, self-harm, extremism, pornography	<ul style="list-style-type: none">• Bullying• Grooming• Sexual harassment• Exploitation• Influencing• <i>*end-to-end encryption</i>	<ul style="list-style-type: none">• Privacy• Digital footprint• Health and wellbeing• Nudes and semi-nudes• Copyright• Live Streaming	<ul style="list-style-type: none">• Online gambling• Advertising• Phishing scams• Financial scams• Micro-transactions

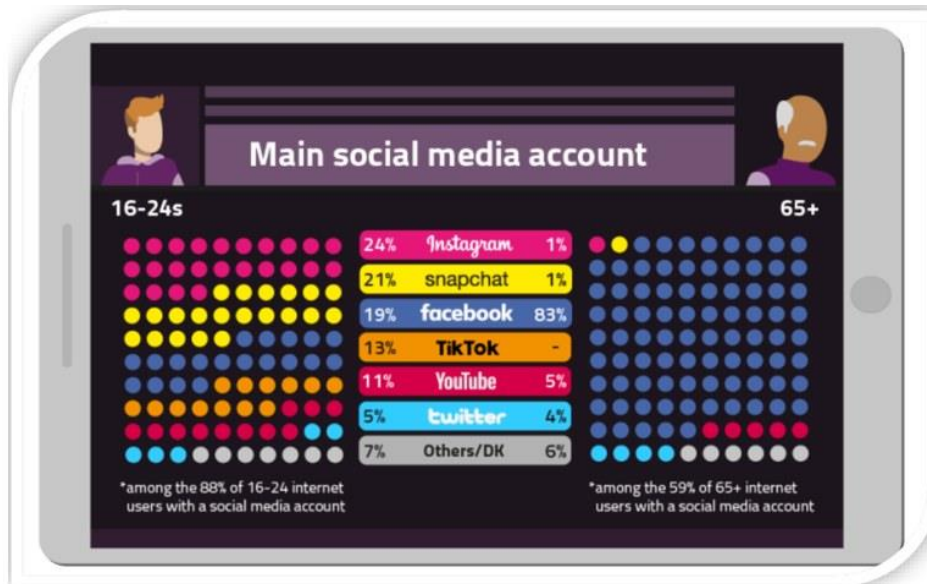
BooBie, N, F, FIFA 21, Snapchat, TikTok, Discord, WhatsApp, Instagram, YouTube

Social Media



- Shift in platforms being used
- As adults, do we know the platforms our children are using?

- Do we use the same platforms? If not , why not? How do we know what our children are accessing or how the platform keeps them safe?



The Digital Playground





The 'playground' which children find themselves in now a days maybe very different from the playground we found ourselves in at the same age. With increases in use of technology, the ease of access to devices and the internet as well as advancements in the types of technology we are seeing (e.g. VR) the playing field has changed.

If we think back to the actual playgrounds we often frequented as children we knew the dangers of certain pieces of equipment and how to stay safe. We now need to be able to recognise these dangers in the online playground our children find themselves in and make sure they know how to stay safe.

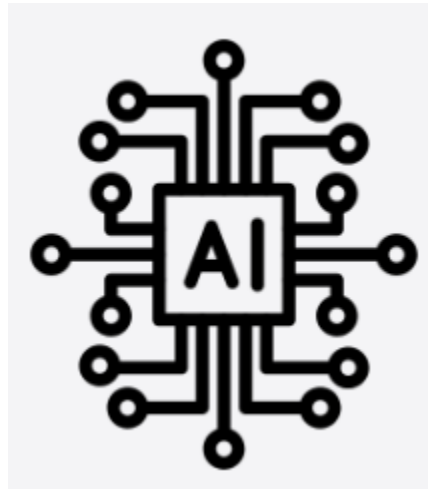
- Benefit Vs Risk - do they outweigh one another?
- A different playground - we knew where the dangers were – where are the dangers now?
- Does this mean the digital playground is a bad place?

Stranger Danger - How has this changed?



2 - Some content of the video might be upsetting for some watchers - please be mindful

Artificial Intelligence



AI isn't anything new but we are seeing an increased use of this in many aspects of day to day life. From the devices we use like mobile phones to programmes that will write script for us, this is an aspect of the online world that continues to grow and change at a fast pace.

In order to gain more information, please follow the link below - on this webpage is a useful parent/carer guide to using AI with your family - please take a look and see what opportunities AI has to offer but also how to stay safe whilst using it.

[For more information click here](#)

Synthetic Media - 'Deep Fakes'





3 - This is an AI generated image - it is very difficult to recognise that this dog does not exist

Synthetic media is a relatively new concept, referring to forms of media generated with the help of artificial intelligence (AI). Known for being incredibly realistic, synthetic media can include various types of content, such as images, videos, audio, and text.

The technology used to generate synthetic media is often trained on existing, real content found online. This means synthetic media can appear realistic and may be difficult to distinguish from genuine media. Techniques used to create synthetic media include deep learning algorithms, such as Generative Adversarial Networks (GANs), which are particularly effective at producing realistic content ([Understanding Synthetic Media & Deepfakes | SWGfL](#))

This poses a number of issues for children and adults in distinguishing what are real life images, news and stories and what is fake. There has been an increase recently with children/teenagers using AI to generate fake images of concerning content - please be vigilant.

[Support and Advice for Parents and Carers on Synthetic Media and Deep Fakes](#)

Benefits of Using Synthetic Media Technology

Synthetic media can offer several benefits, including the ability to create highly realistic and versatile digital content efficiently, enabling new possibilities in entertainment, education, and communication.



Helps creativity and problem-solving



Increases efficiency



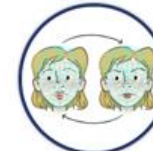
Supports accessibility and inclusivity

Negatives of Using Synthetic Media Technology

The potential negatives of synthetic media include the risk of misinformation, deepfakes, and the loss of trust in authentic content due to the difficulty in distinguishing between real and artificially generated media.



May generate deceptive or harmful content



Can be used to violate people's privacy



Affects people's trust in what they see online

Sextortion



What is Sextortion?

Financially motivated sexual extortion (often referred to in the media as 'sextortion') is a form of blackmail that can force any individual into paying money to an offender who is threatening to share nude or semi-nude images of them.

This can also include forcing them to provide further intimate content or agreeing to do something against their will.

Typically perpetrated by organised crime groups operating outside of the UK, sextortion can target any individual regardless of their age or gender.

How does it happen?

- Targeting young people through social online sites.
- Moving conversations towards an end-to-end encrypted platform e.g. WhatsApp, imessage.
- Starting sexual conversations or sharing an initial nude image.
- Requesting and pressuring the child for images or videos.
- Blackmailing them for money or further intimate content with the threat of sharing images with family members or friends.
- Claiming they have hacked their accounts and have access to information, images and videos.

Age Ratings - What information is available to me?



TWO LEVELS OF INFORMATION AS A GUIDE : THE PEGI AGE LABELS

3 TM www.pegi.info	7 TM www.pegi.info	12 TM www.pegi.info	16 TM www.pegi.info	18 TM www.pegi.info
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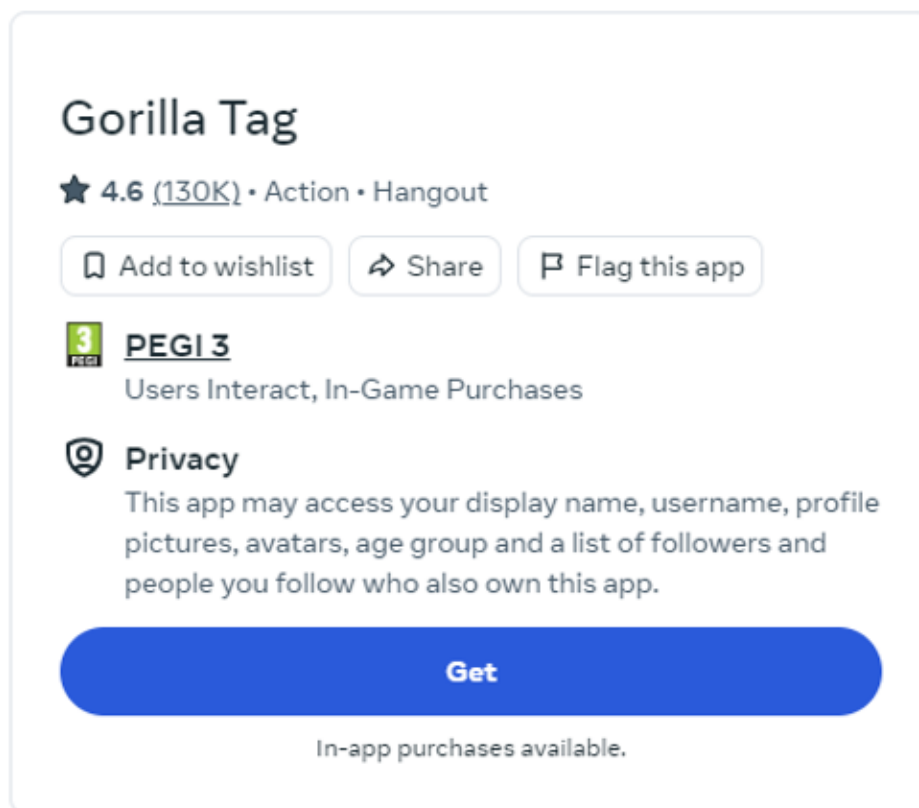
THE CONTENT DESCRIPTORS

BAD LANGUAGE	DISCRIMINATION	DRUGS	FEAR	GAMBLING	SEX	VIOLENCE	IN-GAME PURCHASES
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The PEGI (Pan European Game Information) system rates games and, instead of indicating the level of ability required to physically play a game, it indicates the suitability of content for that age group.

The following labels can be awarded to a game - 3, 7, 12, 16 and 18. As well as this a variety of content descriptions such as violence, bad language and fear are used to further clarify why the label was assigned.

Parent/carer judgement is still required, even if a game looks suitable from its PEGI rating. An example of this is Gorilla Tag. This game is currently Number 1 on the Meta download chart and has a PEGI 3 rating. Combined with its rating and the cartoon monkey characters this game would look, at face value, appropriate for a younger audience - however this game includes the ability to chat to people online and enter game environments set up by unknown individuals - this leads to a potential safety issue with young children playing against strangers of an unknown age and hearing conversations not appropriate to their age.



Gorilla Tag
★ 4.6 (130K) • Action • Hangout

[Add to wishlist](#) [Share](#) [Flag this app](#)

3 **PEGI 3**
Users Interact, In-Game Purchases

Privacy
This app may access your display name, username, profile pictures, avatars, age group and a list of followers and people you follow who also own this app.

Get

In-app purchases available.

At National Online Safety we believe in empowering parents, carers and educators with the information they need to hold an informed conversation about online safety with their children, should they feel it is needed. Please visit nationalonlinesafety.com for further guides, hints and tips for adults.

Part of our Online Mental Health & Wellbeing Series



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NOS National Online Safety
www.nationalonlinesafety.com

What you need to know about...

AGE RATINGS



What are they?

'Age Ratings'

A game's age rating can be used by adults to make an informed choice as to whether or not a game is suitable for their child. The PEGI (Pan European Game Information) system rates games and, instead of indicating the level of ability required to physically play a game, it indicates the suitability of content for that age group. 3, 7, 12, 16 and 18 are the labels that can be awarded to games and a variety of content descriptors such as violence, bad language and fear are used to further clarify why the label was assigned.

16 & UP ONLY



Know the Risks

18+ Inappropriate content

The biggest and most obvious risk of not following the age rating systems is that children may view or hear age inappropriate content. Many games now include scenes of a violent or graphic nature which could be upsetting or considered too intense for younger players.

Peer pressure

Peer pressure has a large role to play in age ratings being overlooked. Children don't want to be the ones left behind and can put their parents under pressure to allow them to play a game beyond the recommended suitability, especially when all of their friends are playing it already.

Level of 'kudos'

Playing a game with a label that is higher than their age can be viewed by some children as a challenge and to gain a good reputation amongst friends' kudos is attached to a child playing the age inappropriate game resulting in more children wanting to follow suit.

Free Platforms

In order for a game to be released on popular platforms, such as Playstation and Xbox, game developers must pay for a PEGI rating. However, smaller development teams are sometimes reluctant to pay these fees and games are often released on other platforms, such as Steam, without any age restrictions.

Spot the Signs

Being vague

Be aware of children being vague around the content of what they want to play. If they are unwilling to supply you with information about what the game is about, this can be an indicator that you wouldn't allow them to purchase it if you knew.

Unofficial sites

There are plenty of indie games that can be bought using online stores that don't necessarily have age restrictions. If you notice your child using sites such as GOG or itch.io rather than official channels such as the Google Play Store, they might be accessing games that aren't officially rated but still aren't age appropriate.

Unfamiliar terminology

Your child might start using phrases or terminology that is new to them or mimicking actions that they have learnt from a game without realising their inappropriateness.

Wanting to be secluded

Be aware if suddenly your child wants the move the device that they play their games on into a more secluded area of the house away from adults. It is a good idea for your child to play online games in a shared area where you can see the screen.

Be aware of spending

Setting up accounts with online stores require bank account details. Keeping an eye on your bank balance means that you will be able to tell if there has been a new purchase and can provide you with an opportunity to ask about what new game they've purchased.

Safety Tips

Do your research

If you've noticed a new game that your child has downloaded then use quality resources to make sure that your knowledge is up to date. Online websites, such as National Online Safety, can provide you with the information you need.

Review parental controls

Review your parental controls on the stores where you buy games from. Most sites allow parents to set passwords to block games with certain age restrictions from being downloaded.

Encourage open dialogue

Encourage open dialogue with your child. You don't want to be in position where they won't talk to you if something has made them feel uncomfortable in a game because they are worried they will get in trouble for playing the game in the first place.

Discuss ratings

Talk to your child about why the game has been awarded a certain label. Debate the positives and negatives of playing a game and decide on some ground rules together.

Our Expert

Heather Cardwell



Heather Cardwell is a practising Online Safety Lead and senior school leader who is passionate about safeguarding online and educating children around online risks. She has over 10+ years as a Computing Lead and has successfully developed and implemented a whole school approach to online safety in schools, delivering online safety training to both school staff and parents and helping to roll-out a bespoke online safety policy across her local network of education settings.

Talking about Online Safety with your child



■ Ask your children to tell you about the sites they like to visit and what they enjoy doing online.

What games do you and your friends like to play online? Can you show me the websites you visit the most? Shall we play your favourite game online together?

▲ Ask them about how they stay safe online.

What tips do they have for you, and where did they learn them?
What is OK and not OK to share?

● Ask them if they know where to go for help.

Where can they go to find the safety advice, privacy settings and how to report or block on the services they use?

◆ Think about how you each use the internet.

What more could you do to use the internet together? Are there activities that you could enjoy as a family?

- Non-judgemental
- Non victim blaming
- Open
- Sharing

- Listen

Top reason children don't share online concerns is the fear of having their device confiscated

Reporting Incidents





- Report Harmful Content is provided by UK Safer Internet Centre and operated by SWGfL
- Any person above the age of 13 can report on the website
- There are 8 categories of reporting
- [Report Harmful Content - Click Here](#)

How is harmful content defined?

Harmful content is anything online which causes a person distress or harm. This encompasses a huge amount of content and can be very subjective depending on the viewer.; what may be harmful to one person might not be considered an issue by someone else.

Parenting in a Digital Age - Benefits



- Experiences – you could never dream of
- The World at your fingertips – wealth of information
- Hand-eye co-ordination
- Improved problem solving
- Boosts creativity
- Interactive
- Moderation and monitoring

At National Online Safety, we believe in empowering parents, carers and trusted adults with the information to hold an informed conversation about online safety with their children, should they feel it's needed. This guide focuses on one issue of many which we believe trusted adults should be aware of. Please visit www.nationalonlinesafety.com for further guides, hints and tips for adults.

What Parents & Carers Need to Know about SETTING UP NEW DEVICES FOR CHILDREN

At Christmas, millions of lucky children will be excitedly ripping the wrapping off new phones, tablets, computers or consoles. However, in the rush to let young ones enjoy their shiny gadgets, many parents neglect to set these devices up safely – increasing the chances of children going online and stumbling across adult content, making expensive downloads or installing unsuitable apps. A little time configuring the device properly can save a lot of anguish later. Here are our top tips to ensure that a dream gift on Christmas morning doesn't turn into a nightmare by New Year.

PASSCODES FOR IPHONE/IPAD

If your child's getting their own iPhone or iPad, you can set parental controls that make it difficult for them to access inappropriate content or download expensive apps. Once the device is set up, go to the settings app and tap Screen Time, then select Use Screen Time Passcode and enter a passcode. Keep it to yourself so your child can't switch the protection off.

SCREEN TIME SETTINGS ON IPHONE/IPAD

Once you've set a Screen Time Passcode, you can adjust various safety settings. You could, for example, only allow communication with people from the Contacts app, place restrictions on App Store purchases and apply age limits to movies, music and web content. There are many more protective options available within the Screen Time settings section.

FAMILY LINK FOR ANDROID

Parents can manage Android phones and tablets, as well as Google Chromebooks, through Google's Family Link app. This gives your child some independence (and their own Google account) but lets parents monitor which apps are being used, set limits on content and ensure that parental permission is required to install apps. Look for Family Link in the Google Play Store.

ADD A CHILD TO FAMILY LINK

The easiest way to add a child's device to Family Link is to set it up with its own Google account. It's a good idea to create this before they use their new phone, tablet or Chromebook. Once they're logged in, open the Family Link app on your phone, press "+" in the top right and add a new family member using their Google account details. Then follow the on-screen instructions.

FAMILY SHARING ON A MAC

Families using a Mac get similar screen time options to iPhone and iPad users. Again, if you're setting up a Mac for a child, make yourself the main admin and add them as a user. This is handled through Apple's Family Sharing service, which not only allows you to put controls on child accounts but share apps and other purchases with them too. Search 'family sharing' at <https://support.apple.com>.

Meet Our Expert

Barry Collins has been a technology journalist and editor for more than 20 years, working for titles such as the *Sunday Times*, *Which?*, *PC Pro* and *Computeractive*. He's appeared regularly as a technology pundit on television and radio, including on *Newsnight*, *Radio 5 Live* and *ITV News at Ten*. He has two children and writes regularly about internet safety issues.



SET AN ADMIN ON PCs

On Windows PCs and laptops, it's important not to let your child share a general user account or be the main admin on the device. If you're booting up a new family PC or a child's own device, set it up using your own account details and you'll become the admin by default. Then set up children with their own separate account: Settings > Accounts > Family & Other Users > Add Other User.

SET WINDOWS LIMITS

Once your child's account has been created, a parent admin can go back into the Family & Other Users menu and apply limits to it. These include restricting screen time, the type of games and apps that can be installed, web filters and more. Microsoft also includes reporting tools which, for example, can email you with a weekly summary of your child's activity on the device.

TREAT AN XBOX LIKE A PC

The same control settings you use for a PC can be used to apply parental controls on an Xbox. Again, once your child is signed into the Xbox with their own account, you can then monitor and regulate their activity from a PC or web browser. Microsoft's dashboard allows you to manage voice communication through the console, so you can limit who can contact your child, for example.

PLAYSTATION PARENTAL CONTROLS

With parental controls for the PS5, you'll need a PlayStation Network account (as the 'family manager') and the child will need their own account, which they should sign in with on the console. This all needs to be set up in advance, so you might want to do it before the big day. Go to PlayStation.com and search 'family account' for instructions.

INSTALL XBOX FAMILY SETTINGS

If you don't have a PC, but your child does have an Xbox, it might be easier to use the Xbox Family Settings app for iPhone or Android. Here, you can restrict console screen time (particularly handy if the console is in a bedroom), restrict communication and monitor the types of games being played. There's also a feature where you can allocate spending money for games or in-game purchases.

DISCUSS IT WITH YOUR CHILD

If you're planning to implement any kind of restriction or protection settings on your child's new device, we'd recommend having a discussion with your young one first about what these controls do, and what they are for. If you try to impose parental controls surreptitiously or with no advance warning, don't be surprised if your child tries to find a way around them.

STAY VIGILANT

It's important to remember that none of these methods is 100% foolproof. Nobody will ever invent flawless filters or parental controls – not least because what's unacceptable to some parents is perfectly acceptable to others. So although devices' parental controls will help to keep your child safe online, they work best side by side with good old-fashioned parental vigilance.

When parents and carers finally have the chance to spend some quality time with their child over Christmas, many face a familiar struggle to prise their young one's attention away from their phone, console, tablet or computer. Fun family bonding over the festive period, however, doesn't have to exclude devices. There are sackfuls of Christmas activities and ideas online which grown-ups and children can enjoy together. We've compiled our own 'nice list' of seasonal suggestions for how to...

MAKE THE MOST OF THE ONLINE WORLD THIS CHRISTMAS

1 EAT, DRINK AND BE MERRY

Budding bakers will relish helping out in the kitchen with some tasty festive treats. Spend some time together researching child-friendly Christmas recipes online (the BBC Good Food site is an excellent place to start), and then you and your little elves can rustle up gingerbread samos, marshmallow snowmen or reindeer shortbread. The only thing that's more fun is eating your creations afterwards!

2 THE OLD SONGS ARE THE BEST?

We've all had that Christmas compilation CD that was almost perfect, if it wasn't inexplicably missing one of your best-loved tracks. In this era of music streaming, however, your little helpers can assist you in compiling a definitive playlist of all your favourite seasonal songs – no more pining for The Prefenders or wishing for Wizard.

3 DECK THE HALLS

There's no such thing as 'too many' Christmas trimmings! Let your child channel their excitement into some creative crafting, and you'll make memories as well as your own DIY decorations. There are loads of step-by-step guides online (including video walkthroughs on YouTube) for seasonal showpieces like paper plate angels, handprint wreaths and cupcake wrapper Christmas trees.

4 A WINTER'S TALE

Everyone enjoys a story at this time of year; after all, the whole celebration is based on an engrossing yarn. Sites such as Audible are an excellent way of entertaining excited young ones, with classics like Dickens' *A Christmas Carol* and seasonal short stories by Enid Blyton alongside more contemporary Christmas tales by the likes of Tom Fletcher, JK Rowling and Ben Miller.

5 BROUGHT ME SOME CORN FOR POPPIN'

Snuggling up against the winter weather with the family (and a generous helping of chocolates) to enjoy a well-loved movie is a delightful Christmas tradition. The usual streaming services have some classic candidates on offer: *Home Alone* and *The Santa Clause* are on Disney+, while Amazon Prime has *Eli* and *The Grinch*, and Netflix goes with *The Princess Switch* and *The Christmas Chronicles*.

WHEN THE SNOWMAN BRINGS THE SNOW...

6 A WORLD OUTSIDE YOUR WINDOW

From turkey on the beach in Australia to roller-skating to church in Venezuela, Christmas is celebrated in a variety of ways worldwide – curious youngsters might enjoy discovering other nations' festive traditions online. Google's Santa Tracker is a brilliant (and free) starting point, with games, activities and animations to help children enjoy learning as they count down to the big day!

7 THE NEAR AND THE DEAR ONES

Between time constraints, distances, the weather and Covid precautions (or a combination of all four) for many families it just won't be possible to physically spend time with everyone they'd ideally like to this Christmas. Video calling technology, of course, takes some of the sting out of the disappointment by virtually transporting loved ones into your living room.

8 KIDS FROM ONE TO 92

If Santa's brought your young ones a console this year (or they already had one), it's a perfect excuse for some quality time while they gleefully trounce you at FIFA or Mario Kart. Digital versions of traditional board games like Monopoly and Cluedo are available on most platforms, too, get the whole household together for a modern take on some old-school family fun.

9 CANT WAIT TO SEE THOSE FACES

People used to express their gratitude for a thoughtful Christmas gift with a thank-you card or a dutiful phone call. Not in the digital age: now your relations can see first-hand on video calls how delighted the children are with their presents – and even how they look in that slightly questionable hand-knitted pullover.

10 GUESS WHAT I FORGOT?

Friends and family pitting their wits against each other on Zoom, Teams or Skype really took off during lockdown, so why not revive the tradition over the holidays? Your questions could be on the biggest news, sport and showbiz stories of 2021, or be Christmas themed, or you could stick to classic general knowledge. Ideal for those days between Christmas and New Year.



What parents & carers need to know about...

XBOX SERIES X|S

The Xbox Series X and Series S are the next-generation video game consoles from Microsoft. They offer improved graphics, sounds and much quicker loading times. Parents should note that the two versions available are quite different.



Safely Setting up Your Xbox Series X / S

Xbox Series X

Xbox Series X is a larger device, with a disc drive, twice as much storage and higher performance chips. It can play the new Xbox games at the highest resolution and with the best visuals. It enables you to run games from disc or digitally.



Apply Family Settings

Both Xbox models offer important family controls that should be set-up before your family starts using the system. Although this can take a little time, it ensures that children have their own accounts and sets limits on spending, interactions and age ratings. If done correctly, children cannot circumvent these controls that require the parent's password to alter.

Managing Spending

You can set a limit on spending via the family settings. This means that any additional purchases requires your password. Another alternative is not to put credit card details into your account and instead add credit as they need it using the book-token-like cards in-store or online.

Setting Limits on Play-Time

You can specify the time of day and how long the console can be used to play without needing a password. Talk to your children and agree how long is appropriate, then set this together so it's something they understand and accept. On the Xbox Series X|S you can also limit time on a particular game, which is a good way to encourage children to play a wide range of experiences.

Game Subscriptions

In addition to buying individual games digitally or in-store, you can also subscribe to services that offer access to 100's of games for a monthly fee. Xbox Game Pass is often bundled with the Xbox Gold subscription you need for playing online. Most of the bigger Xbox games are provided as part of the service, as well as a wide range of independent games that often offer educational and wellbeing based experiences.

Xbox Series S

Xbox Series S is a smaller, disc-less version of the console which plays all the new games but with reduced visuals or possibly frame-rates. Because it doesn't support discs you can't play old games from discs and must purchase new games digitally. It also has smaller storage, offering 500GB which is about half that of the Xbox Series X.



Setting Age-Ratings

You can set a limit that stops any older rated games being played without a password being entered. This is not only a good way to ensure children are playing appropriate content but is a good chance to talk about the games they are playing.



Managing Online Interactions

Another important area of the Family Settings is specifying how and who your child can interact with online. Modern consoles enable players to share text, voice, images and video with each other. You can set whether they can do this, and also apply a password before they can add new friends.

Creating Guest Account Password

An important step on the Xbox Series X|S set-up is specifying a password for your own account and a password to access the Guest account. This ensures that all users need to access the system with their own account and related limits and settings.



Types of Accounts

Set-Up Parent Accounts

Setting up a parent's account is important so you can manage the console for your family. After downloading the Xbox app to aid set-up, connect to the internet and while the console updates, use the app to start specifying settings. Once updated, create a parent user account with an email address you regularly check and password specified.



Set-Up Child Accounts

Setting up child accounts are important to be able to limit play-time, spending and apply age ratings automatically. Separate accounts for each child user can be set-up. It's a good idea to specify a password for the guest account so children cannot access this also. You can also download the Xbox Family Settings app to help you adjust these settings in the future without having to access the console directly.

Meet our expert

Freelance family technology expert for the BBC, Andy runs the Family Gamer TV YouTube channel and contributes to a range of national media on the topic of video-games and family.



What parents & carers need to know about ... PLAYSTATION 5

The PlayStation 5 is the next-generation video game console from Sony. It offers improved graphics, sound and much quicker loading times. It also has a new controller with motion- and force-feedback features for a more immersive experience. Parents should note that there are two different versions available that support discs or digital downloads.

Safely setting up your Playstation 5

PlayStation 5 Blu-ray

PlayStation 5 Blu-ray is the larger of the two consoles, although not by a lot. It enables you to play games on disc or by digital download. Although all new games are available digitally, the disc drive is still useful to watch movies from discs as well as play most existing PlayStation 4 games you own. It also enables you to purchase second-hand games on a disc, which is often much cheaper.

Family Settings

Both PlayStation 5 models offer important family controls that should be set up before your family starts using the system. Although this can take a little time, it ensures that children have their own accounts and sets limits on spending, interactions and age ratings. If done correctly, children cannot circumvent these controls that require the parent's password to alter.

Setting Limits on Play Time

You can specify how long, and at which times of day, the console can be used to play without needing a password. Talk to your children and agree how long is appropriate, then set this on their profile, so it's something they understand and accept. You can set different time limits on each of the users on the system.

Managing Spending

You can set a limit on spending via Parental Controls. This means that any additional purchase requires your password. Another alternative is not to put credit card details into your account and instead add credit as they need it using the book token-like cards in-store or online. A nice feature on the PlayStation is setting an amount of pocket money to spend on games each month.

Setting Age Ratings

You can set a limit that stops any older-rated games being played without a password being entered. This is not only a good way to ensure children are playing appropriate content but is a good chance to talk about the games they are playing.

PlayStation 5 Digital

PlayStation 5 Digital is slightly smaller as it doesn't contain a Blu-ray drive. This means the console is cheaper but can only run games you download via an internet connection. Unlike the Xbox Series X and the cheaper Series S, the digital-only PlayStation 5 is just as powerful as its more expensive disc-and-download counterpart.

Downloading the PlayStation App

The PlayStation 5 uses the same PlayStation app as the PlayStation 4. This is a super-easy way to tweak the user settings for your family without having to log on to the console. It's also a good way to keep track of what different people are enjoying on the system. The app can also be used as an easier way to log-on by scanning the QR code.

Creating Guest Account Password

An important step during the PlayStation 5 set-up is specifying the default settings for guest accounts as well as a passcode for your own account. This ensures that all users need to access the system with their own account and related limits and settings.

Managing Online Interactions

Another important area of the Parental Controls is specifying how and who your child can interact with online. Modern consoles enable players to share text, voice, images and video with each other. You can set whether they can do this, and also apply a password before they can add new friends.

Game Subscriptions

In addition to buying individual games digitally or in-store, you can also subscribe to services that offer access to hundreds of games for a monthly fee. PlayStation Plus is needed to play games online with other people and offers a set of games you can immediately download for the new system. PlayStation Now enables you to stream (and download) a wider set of games.

Types of Accounts

Set up Parent Accounts

Setting up a parent's account is important so you can manage the console for your family. After plugging your console in, connect to the internet and wait for updates to finish. Once updated, create a parent user account with an email address you regularly check and password specified.

Set up Child Accounts


Setting up child accounts are important to be able to limit play time, spending and apply age ratings automatically. Separate accounts for each child user can be set up. It's a good idea to specify a password for the guest account so children cannot access this also.

Meet our expert

Andy Robertson is a freelance family technology expert who often works for the BBC. He runs the Family Gamer TV YouTube channel and contributes to a range of national media on the topic of video games and family.



At National Online Safety we believe in empowering parents, carers and trusted adults with the information they need to hold an informed conversation about online safety with their children, should they feel it is needed. This guide focuses on one platform of many which we believe trusted adults should be aware of. Please visit www.nationalonlinesafety.com for further guides, hints and tips for adults.



The Switch is a hybrid console released by popular video game company Nintendo in 2017. It's classed as a hybrid because it's designed to be played both at home on a television, like traditional consoles (think a PlayStation or an Xbox) or out and about like a portable console, such as a GameBoy. It uses two detachable and wireless 'Joy-Con' controllers on either side of the console's screen, which can be used by one or two players. The Switch can be played on the internet with the purchase of Nintendo Switch Online, in the living room together or on the go during long journeys, but bear in mind it needs to be charged just like anything else!

AGE RECOMMENDATION

6+

What parents need to know about

NINTENDO SWITCH

NINTENDO SWITCH ONLINE

Nintendo Switch Online is a paid service that allows the console to be played (you guessed it) online, by linking to other Switch consoles around the world. It can be purchased through the Nintendo eShop for a single account on the device, or with a family membership plan which covers 2 accounts. The purchase options come in three tiers; 1 month, 3 months and 12 months but be aware these auto-renew unless you specify otherwise.

ONLINE DANGERS

While online, your children will be able to play with and chat to people on compatible games, which will mostly be good-natured fun, but could potentially expose them to vulgar language, indecent images or worse. There are options to limit this though, which are detailed below. It's worth remembering that many games can be played offline, so while it's not essential to get Nintendo Switch Online, it is certainly something to consider.

NINTENDO eSHOP


The Nintendo eShop is where games can be purchased over the internet and downloaded directly onto the device. If you choose to enter your bank details (or PayPal account) onto the Switch, you can save them for easy access later on. Do note however that these can be viewed by anybody with access to the console, unless you specify otherwise. A child might accidentally purchase a game or item from the shop if these details are left improperly protected, which could leave you with a nasty surprise.

NINTENDO'S VIDEO GAME SELECTION

Nintendo as a company offers some of the most entertaining and safe video games on the market. Games featuring characters like Super Mario, Donkey Kong and Yoshi are always a safe bet for a child-friendly experience. It's always prudent to check each game before you buy it (especially if the game hasn't been made by Nintendo) but as a rule of thumb, anything official containing well-known names like these will be great for your children, giving you peace of mind while they enjoy them.

PORTABLE GAMING

Being able to take the Switch anywhere is a huge bonus when travelling. What's more is that almost every game can be enjoyed without the need to 'dock' the console with a television. Battery life on the Switch varies depending on what it's being used for but typically it will last around 3 or 4 hours before needing to be recharged. When the time comes, any USB-C charger will be able to do the job, but it's best and quickest to return it to the dock, which requires a normal plug socket.



Top Tips For Parents

PARENTAL CONTROLS

Nintendo released a free downloadable app that can be used in tandem with the Switch called Nintendo Switch Parental Controls. Once you've got the app on your mobile device, it's a simple process to pair your two devices, giving you a suite of options to help make sure your child is having fun in a safe and structured environment curated by you.

ONLINE RESTRICTIONS

Another major inclusion in the app is the ability to block your child from seeing anything to do with age restricted games. There's also an extremely helpful feature that restricts access to games that have free communication features between strangers on the internet. This includes things like private messages and unsolicited images. Should you be concerned that strangers might be using the games to talk to your child, a simple press of a button will disallow any access they might have.

PLAY WITH YOUR CHILD

One of the wonderful things about the Switch is that there are an abundance of great games you and your child can enjoy together, and even with the whole family. Nintendo has a long history of making and supporting fun, family friendly games like Mario Kart and Mario Party, both of which can be played with two or more players using the Joy-Con controllers.

NINTENDO ESHOP SETTINGS

In the Nintendo eShop you can set up a password to help stop your child or somebody else from accessing any sensitive information, such as bank account details. The options here include entering a password to access the eShop to begin with, when any saved credit card information access is attempted, or when PayPal is accessed. Choosing which areas are password protected helps ensure you're deciding what level of access is given on the device. For example, if you're happy to have your child browse the shop for games they might want, you can allow access to the eShop but introduce the password before a purchase is made ensuring no mishaps occur.

LIMITING PLAY TIME

By linking the app with the Nintendo Switch, you can set time limits and reminders when you think enough time has been spent playing. It also lets you see if a game is still being played and gives you the option to automatically put the console into sleep mode if the message is ignored. This should only be used as a last resort though as it could cause some friction between you!


SET PLAY TIMES

Another handy feature is the ability to set different playtimes for days of the week, allowing you to tailor play time around you and your child's schedules. This is great for setting boundaries and encouraging gaming as part of a healthy routine. It will also help your child organise with their friends when they can all be online.

SEE PLAY HISTORY

The Nintendo Switch Parental Controls app can also send a report telling you how much time your child spends playing each game. This is a great way to spot their favourite or most played games and might be a nice way for you to find out more about a title before talking to your child about it. It could also help identify any possible issues around playtime before they arise.

Meet our expert



Mark Foster has worked in the gaming industry for 5 years as a writer, editor and presenter. He is the current gaming editor of two of the biggest gaming news sites in the world, UNILAD Gaming and GAMINGbible. Starting gaming from a young age with his siblings, he has a passion for understanding how games and tech work, but more importantly, how to make them safe and fun.

<https://www.nintendo.com/switch/system/>, <https://www.nintendo.com/Support/Parents/Safety/Keeping-your-child-safe/How-does-Nintendo-keep-your-child-safe-88063.html>, <https://www.youtube.com/watch?v=PL6WHQW9z2c>, <https://www.nintendo.com/UK/Nintendo-Switch/Nintendo-Switch-Online/Nintendo-Switch-Online-1183143.html>

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What Parents & Carers Need to Know about VIRTUAL REALITY

Virtual reality (VR for short) has existed for decades, but it's only in the last 10 years that the technology has really become publicly available. With VR's rapid rise as a gaming and educational medium, there are plenty of unknowns regarding its use – for adults and children alike. Is it safe? How long should someone use VR for? How expensive is it? What's clear is that VR is becoming ever more ubiquitous in everyday life: from companies using it for training to at-home fitness. Knowing what the technology is capable of is more useful than ever.

WHAT ARE THE RISKS?

PREMATURE EXPOSURE

13+

While VR has already found its way into schools worldwide – allowing teachers to take their classes on digital field trips – most manufacturers advise an age restriction of 13. This safeguard is based on the idea that children's brains, eyes and bodies are still developing. With the technology still in its infancy, not enough research has been conducted as to how VR affects children in the longer term.

EYE STRAIN

One of the main worries about VR is that essentially having TV screens so close to your eyes could harm them with prolonged use. Lenses inside each headset have been specifically designed to trick the human eye into focusing to infinity (just as they would in the real world) to mitigate possible eye strain. Even so, longer VR sessions should be limited to adults only.

PHYSICAL ACCIDENTS

When used correctly, VR isn't dangerous as there are safety features built in. A common concern is that a child wearing a headset could bump into real-world objects while playing – so creating a clear, tidy gaming space is essential. Headsets also come with 'guardrails' or digital barrier systems that can be set up beforehand, indicating where walls and furniture are located so nobody trips over and hurts themselves.

SOCIAL VR

VR is more immersive than normal gaming and makes players feel very present in the moment. There are additional online safety fears, therefore, relating to trolling and abusive comments as players engage with each other in social VR spaces. Personal information shouldn't be given out and privacy and safety controls (who can see your real name, for example) need to be activated where possible.

MOTION SICKNESS

Children who are prone to travel sickness might encounter what's known as 'simulator sickness'. This is nausea caused by the eyes seeing images which tell the brain that the person is moving, while the rest of the body knows it is stationary. Most apps have features to reduce this discomfort, while some games simply don't feature locomotion to make for a more comfortable experience.

VIOLENT CONTENT

Among the growing range of VR games and apps, not all of them are appropriate for young players. Violent content can be far more visceral and disturbing in VR, so it's important to consider the age and maturity of your child before giving them access to this type of gameplay. As the majority of VR content is digital, online store access is easy – so careful curation is advised.

Advice for Parents & Carers

START OFF SLOWLY

Just like regular video games, if your child wants to try VR the best way to reduce risks is moderation. Keep their VR sessions to short stints – and for young adults new to the technology, build up their usage time gradually to let them get acquainted with it. If they feel any discomfort, remove the headset and try again at a later point.

NO SURPRISES

It's easy to get lost in the moment in VR – and possibly forget where you might be standing in the real world. A minimum 2m x 2m play area is recommended, with no plant pots or other delicate objects within reach of flailing arms. Take pets into account, too: don't let the cat or dog walk into the room, for example, because a VR player won't see them and could certainly trip. A child is far more likely to get over-enthusiastic in VR, posing a risk to themselves and anything in their path.

KEEP A WATCHING BRIEF

It may seem that a VR player is in their own world, but all VR headsets allow external viewing via a linked monitor or mobile phone. This is the best way to ensure whatever a child is playing is appropriate. More VR supervision tools are on the way, such as securing specific apps behind unlock patterns or sending an approval notification to the parent if their child wants to purchase a game.

ANTI-NAUSEA OPTIONS

It's wise to get used to VR while comfortably seated and progress to standing or 'room-scale' VR (where players physically walk around an area) later. Look at the in-app options first: switching between seated and standing adjusts the player's height, while vignettes or 'tunnel' darkens the peripheral vision to reduce nausea. Teleportation Mode and Snap Turning are also important options for enhancing comfort.

RESEARCH CONTENT

There will be information online about most games and apps, explaining what type of experience they provide. They'll list age ratings indicating how violent the gameplay might be; comfort, so you'll know the intensity of the experience; and how much access the game requires to personal information or features like the built-in microphone.

Meet Our Expert

Peter Graham is the editor at XR (extended reality) and Web3 specialist site grw3.com and has been writing about VR, augmented reality and the immersive tech industry for more than seven years. He's served as a panel speaker and a judge at awards events and game hackathons.



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NSPCC Online Safety Workshop for Parents and Carers



Useful Links and Resources



- [Resources for Parents | SWGfL](#) – also a monthly newsletter
- [Parents and Carers - UK Safer Internet Centre](#)
- [Teaching Your Child about Internet & Online Safety | NSPCC](#) – includes downloads for family agreements and tips
- [What is social media? | NSPCC](#) – includes age ratings for Social Media platforms
- [Online and mobile safety | Childline](#) – rang of helpful guides •

[Keep Children Safe Online: Information, Advice, Support - Internet Matters](#) – setting up devices safely and more

- [Parents and carers | CEOP Education](#) – information and reporting
- [Digital Parenting - Vodafone UK News Centre](#) – media library

Contact Us



We hope that you have found the information in this terms PSHE and Safeguarding Bulletin useful.

Should you have any questions or want to discuss the subject of online safety further please do not hesitate to contact us.

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